



WELCOME TO LIVE AT PSOAS!

Introduction to student housing in Oulu

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PSOAS

- Pohjois-Suomen opiskelija-asuntosäätiö = The Student Housing Foundation of Northern Finland
- Founded in 1971 by the Student Union, Domus Botnica foundation and Pohjois-Suomen oppilajasuntolat Oy
- A nonprofit organization offering accommodation to over 5 500 students
- *“Our mission is to arrange housing services for young people who study in Oulu after they have finished their basic education. We do this by offering our customers usable apartments as cheaply as possible, which ensures that PSOAS continues to be financially sound.”*



SIGNING HOUSING DOCUMENTS



- Takes place in L7 on Tuesday the 3rd 2.15 pm
- Documents signed: tenancy agreement and its terms (two copies of each)
- Deposit must be paid before signing
- Bring your ID and a copy of it
- Check the period of lease before signing, no changes made afterwards
- Apartments are changed only for medical reasons



THE OMAPSOAS ONLINE SERVICE

- Used for reserving tenant services (sauna and laundry turns, parking spaces, club room etc.)
- Registration using the personal reference code (see rent payment form) in www.omapsoas.fi
- Used also for information sharing and accessing the wifi
- Registration needs to be done at Campus
- Some e-mail services cannot be used with OmaPSOAS (e.g. gmx.de)

THE OMAPSOAS ONLINE SERVICE



9:50 91% 4G

https://ssl.omapsoas.fi/r

Log In Register

REGISTRATION

Identify yourself using the reference number in your rent bill. The reference number must be typed without the blanks between the digits. Please note that registration is only possible after the lease has begun.

Authentication

save

+ UK


[FAQ Forgot your password?](#)

13:36 76% 4G

https://ssl.omapsoas.fi/r

Fault report Forms User info

FI GB Log out



HOME

RESERVATIONS

MESSAGES

TENANT COMMITTEE

MANUAL

16.08.2017 - OmaPSOAS

USING THE WASHING MACHINES

Dear tenants, when you use the washing machines, measure the washing powder exactly by the instructions from the package. If you use the washing powder too much, the washing machine can't use it all. Some



INTERNET

- A wifi service called Campusnet is available in all exchange student houses
- To access the wifi you will first need to register to OmaPSOAS
- **Authentication to Campusnet requires both the OmaPSOAS username and password**
- Campusnet can be accessed within an hour from creating the OmaPSOAS account
- Windows 7 and Vista users must deploy WPA2-Enterprise before accessing the network
 - Instructions in <https://www.youtube.com/watch?v=orwvRxj0jFM>
 - For further instructions contact the Campusnet support
 - +358 44 757 3115 or campusnet@psoas.fi

KEYS



- Take good care of your keys
 - If a key gets lost the locks have to be changed (150€)
 - In Tirolintie 2 a lost key can be deactivated and replaced (50€)
- If you lock yourself out of your apartment
 - Get the spare key from PSOAS office (6€)
 - Call round-the-clock service number (around 30€)
- The key is to be returned to PSOAS office
 - Deadline is the last day of the month by 2pm
 - If the last day is a holiday the keys must be returned the following day by noon
 - Outside office hours the key can be returned using a specific envelope for that purpose
 - Return it to the mailbox next to PSOAS front door (AVAIMET/KEYS)



RENT

- Due date on the 5th of each month
- Several months can be paid at the same time
- Several alternative bank accounts to choose from
- Using the reference number is a MUST
- Received a collection letter?
 - Have paid the rent → Contact the accommodation office
 - Have not paid the rent → Please do so as soon as possible

SECURITY

- Keep the doorcode to yourself
- Keep your valuables inside your room (instead of the shared premises)
- Do not store items in corridors or stairways
- Check the validity of your insurances
- Report thefts or other crimes to the police





LIVING IN A SHARED APARTMENT

- Get to know to your flatmate(s) and respect them
 - Rules of the apartment, e.g. friends staying overnight
- Pay attention to the housing bylaws

- Agree on cleaning shifts
 - Untidiness → complaint → costs

- **Smoking in the apartments is forbidden**

- Problems with the flatmate or neighbour?
 - Try to sort things out together
 - Call PSOAS property supervisor (or police)

- Fill in the apartment report

APARTMENT REPORT



[Fault report](#)

[Forms](#)

[User info](#)



[Log out](#)



[HOME](#)

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FORMS

[TENANCY AGREEMENT CANCELLATION FORM](#)

[DEPOSIT REFUND FORM](#)

[APARTMENT REPORT](#)

PSOAS / Pohjois-Suomen opiskelija-asuntosäätiö sr, Mannenkatu 6 A 90130 Oulu, Puh. 08 3173 110, Fax 08 332 170, www.psoas.fi
[Contact us](#)

BEDCLOTHES

- PSOAS provides bedclothes to exchange students
- The package includes a quilt, pillow and linen (a sheet, pillow case and quilt cover)
- The bedclothes are placed inside the rooms beforehand
- For further instructions, refer to the Bed Linen Exchange -guide



SOMETHING BROKEN?

- Check out the responsibilities (www.psoas.fi/en/fault-reports/)
- Tenant is responsible for the following issues:
 - Cleaning
 - Changing the bulbs and all lamps inside the apartment
 - Changing the fuses located inside the apartment
 - The fire detector
- PSOAS responsibilities
 - Report the fault using Avux fault report system or OmaPSOAS



HEATING

- Normal room temperature is 20 to 23 degrees (ideal ~21)
- Measured in the middle of the room
- Temperature can be adjusted with the thermostat of the radiator
- Do not cover the thermostat with curtains
- Do not place sources of heat next to thermostat





SAUNAS AND LAUNDRY

- Always respect other people's reservations
- Private and collective turns for saunas
- Reservations are made through the OmaPSOAS online service
- Register to OmaPSOAS in www.omapsoas.fi

TIROLINTIE CLUB ROOM



- Place for preparties and get-togethers
- Located in Tirolintie basement
- Reserved through the OmaPSOAS service by a host responsible for the event and any incidents taking place during it
- Access with a code provided by OmaPSOAS during the reservation process



MOVING OUT

- Prolonging of agreement must be done two months in advance
- Apartments are checked as close to moving as possible
- Do not “shut down” the radiator or leave the window open
- [Cleaning is good for you](#)
- Deposits are returned within a month
- 80 % of all tenants’ deposits are refunded in full
- Any cleaning or repair costs and unpaid rents will be deducted
- **Please fill in the form for returning the deposit in the OmaPSOAS system now**

TAKING OVER THE PSOASFINLAND INSTAGRAM ACCOUNT?



- PSOAS have an Instagram account named psoasfinland
- Roughly 700 followers
- Focus on student housing and student living in Oulu
- Now we are looking for student involvement and contribution

- Interested? → Contact marjukka.pitkanen@psoas.fi or silja.huttunen@psoas.fi

CONTACT INFORMATION



- Accommodation Office
 - 08 3173110
 - asuntotoimisto@psoas.fi
 - www.psoas.fi

- Feedback about the housing info will be appreciated 😊



THANK YOU FOR YOUR TIME!

