Faculty of ITEE Academic Affairs

Autumn 2021
ITEE - Faculty Academic Affairs

- Compass Service Point, Opintokatu, 1st floor
- Academic Affairs Secretaries
- Service counters open Mon-Fri at 10-14 only 30.8.2021 – 17.9.2021
  - Students must bring to the office the original certificates during this period (certificates will be checked in October-November)

Visit the service point only when necessary during the corona epidemic (e.g. certificates)!
ITEE - Faculty Academic Affairs

- E-mail: study.itee@oulu.fi
  - Write clearly the topic of your message to the subject box
    → easier and quicker to handle the message
  - Write your student number to the message
  - Send your question only to one place / person!

- You can contact Academic Affairs in the following cases
  - Inform your Visa-status and Finnish personal identity code
  - Problems with study right and registration
  - Certificate of Student Status
  - Transcript of Records
  - Exam results and course grades are missing
  - Graduation (Application and Laturi system)
ITEE – Education Designer Tuuli Junntila

- E-mail: study.itee@oulu.fi
- Office: Compass Service Point
- Office hours: Mon-Fri 10 am – 2 pm
- Guidance / study counselling is offered mainly remotely (E-mail, Teams, Zoom) till the corona situation gets better
- Please contact first your tutor teacher in academic and PSP related issues!
Important changes in autumn 2021

- Use of Oodi Student and Study register (WebOodi and WinOodi) will end in October 2021.
- University of Oulu will start using the Peppi system.
  - It is a new tool that has many functions and plugin services making everyday life easier for both staff and students.
  - Peppi replaces several current systems and combines functions under the same service.
- Oodi ja Peppi are not working in October-November for 3-5 weeks while service break.
- Schedules are available in Tuudo.
- Library card is working normally.
- Course and exam registrations as well as PSP’s must be completed in good time.

Details on Oodi-Peppi changeover will be informed, do not worry!
Campus ICT support

- **helpdesk@oulu.fi**, tel. 0294 483 080
- User account information will be sent through e-mail, the password will be sent as a SMS
- Advice: [https://www.oulu.fi/ict/activation#new](https://www.oulu.fi/ict/activation#new)
- Problems with student account (activation, log in, password etc.)
- If you do not have the Finnish personal identity code, please visit Campus ICT service point and set your password using the self-service terminal.
- [https://www.oulu.fi/sites/default/files/content/Linnanmaa%20ICT%20090221.pdf](https://www.oulu.fi/sites/default/files/content/Linnanmaa%20ICT%20090221.pdf)
Useful links

Please note that usually the quickest way to get an answer to your study related question is to check University of Oulu website 😊

For students:

https://www.oulu.fi/forstudents/

Support in studies:

https://www.oulu.fi/forstudents/node/54343
Questions?

Study well, make new friends and enjoy the autumn in Oulu!

Kiitos!